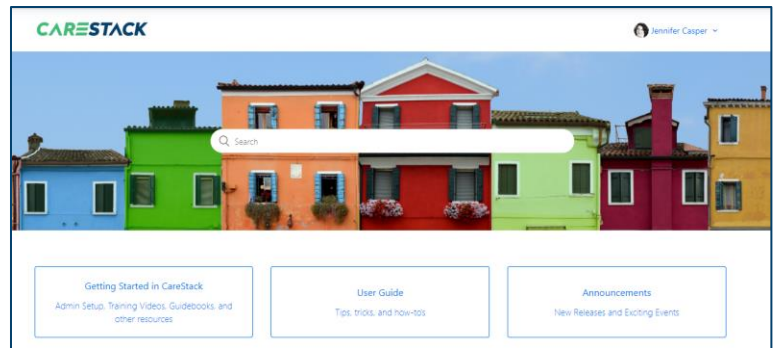


Help with CareStack

User Resource Center

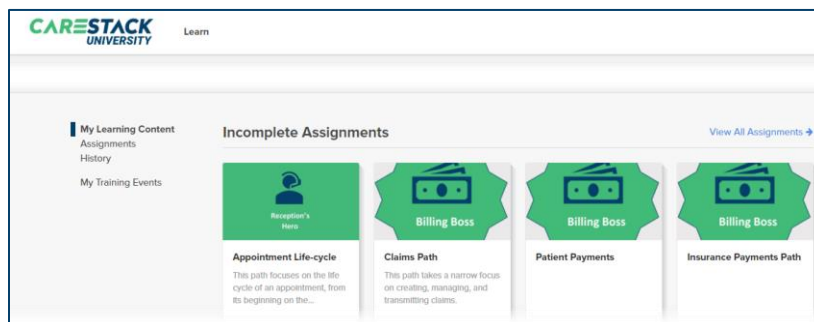
Your self-help resource for task specific “How To” and “Problem Solution” articles. Forgot what to click to add an insurance payment? Want to get started with Online Scheduling? This is your place!

- ≡ Access the center directly from CareStack under your **System Menu**. You must be logged-in!
- ≡ Search by keyword, task, or function.
- ≡ Find information on upcoming and recent releases.



CareStack University

Are you getting started with CareStack or taking on a new role? Learn complete workflows and tasks through videos, instructions, and interactive elements.



- ≡ Each lesson is focused on a specific job task within CareStack and combines videos, instructions, and interactive elements.
- ≡ Access the University from your **System menu** or from <https://carestack.lessononly.com>
- ≡ Register for targeted private lessons: <https://calendly.com/carestacktraining/hands-on>

Support

Is CareStack not performing as you would expect? Do you need help with something unusual? A live CareStack expert is ready most hours of the day.

- ≡ Click **Chat** in the Navigation bar to find easy answers through our 24/7 Answer Bot or to instant message with an agent during regular hours.
- ≡ Email support@carestack.com to have a ticket started for you about your issue.