

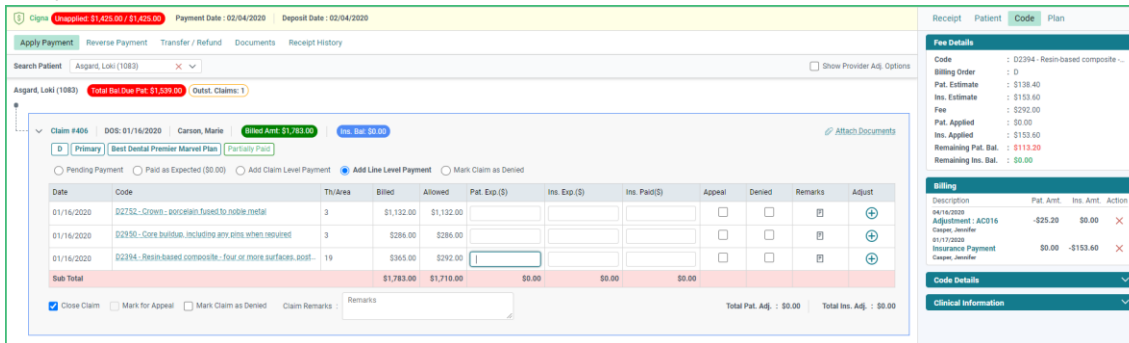
# 5.19 Release Features

This release brings the much-anticipated improvements in the Insurance Posting modules. We've also brought some great new options for tracking notes and communicating with each other.

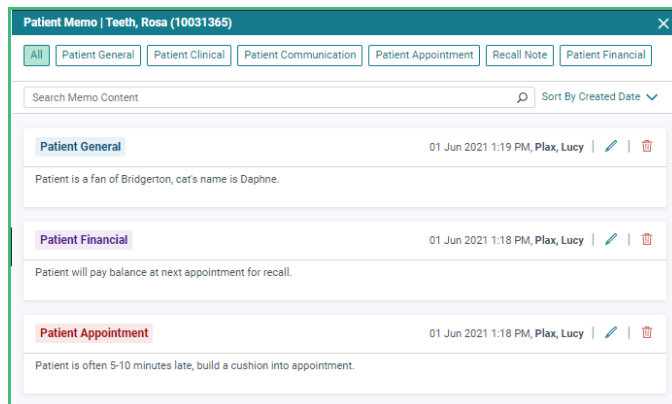
## Key Features

### Posting Possibilities

**More Information, Fewer Clicks** Post insurance payments at the bulk or patient level with a new, intuitive interface that offers detailed information in context sensitive tabs on the right.



**Video Reference:** <https://vimeo.com/449467189>



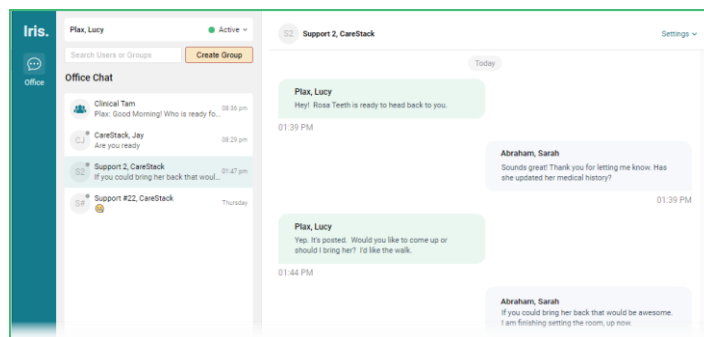
### Memo, Memo, Who Has the Memo?

Formerly, Patient Notes this new Patient Memo feature helps track patient information with clean lines, a new category for **Financial** notes, and a better interface for adding and viewing your non-clinical patient related notes.

Look for patient messages to be integrated in the next release or two.

### Chit Chat

**Chat Internally.** Send **Messenger** style messages to your teams or teammates with standard inter-office style messages.



## More Improvements

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### Revenue Cycle Management:

- ≡ Create claims for patients with the APB “**Assigned Benefits**” flag without issue with the now editable billing details on both the electronic and paper versions of the claim.

### Front Office:

- ≡ Automatically set patients as inactive after they’ve had no activity after a given period. Set your preferences in *Practice Settings -> Patient Flags -> Inactive Patient Configuration*.

### Online Booking and Patient Portal:

- ≡ Customize your patients’ portal experience by enabling or disabling functions, such as payments, treatments, or statements. Set your preferences in *Practice Settings -> Patient Portal -> General -> Basic Details Configuration*.

### Clinical:

- ≡ Easily identify the color-coded buttons on the Care Panel with the new legend.

### Reporting and Analytics

- ≡ Study the intricate details of your receipts and with three separate views -Collections, Transaction, and Receipt, for the expanded **Payment Log** report.
- ≡ Identify a lab case’s specific tooth number and tooth shade within the **Lab Case** report without having to dig to the individual case.
- ≡ Expand your **Analytics Dashboard** with new widgets for OTC Percentage, Same Day Allocation, and Insurance to Patient Receipt Transfer Percentage.

### Setup and Administration:

- ≡ Configure preferences for your patients’ experience in the Patient Portal by selecting the specific pages to be included. Set preferences at *Practice Settings -> Patient Portal -> General -> Basic Details Configuration*.
- ≡ Reduce your patient load by automatically setting patients as inactive after they’ve had no activity after a given period. Set your preferences in *Practice Settings -> Patient Flags -> Inactive Patient Configuration*

