

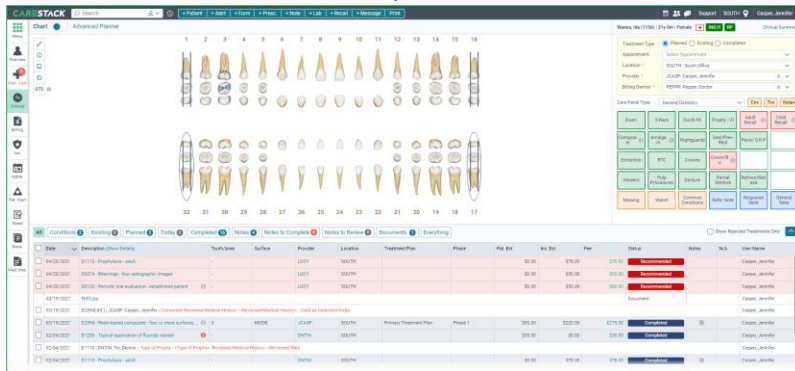
5.18 Release Features

In this release, you'll find the first stage of our charting renovation, improvements in online booking, new options in treatment planning, and a new third-party option for payments.

Key Features

Renovation Day 1

- ≡ **For Charting.** A new floorplan and flexible paint colors make it easier to see and use the chart. Learn more in this video: <https://vimeo.com/540733019>

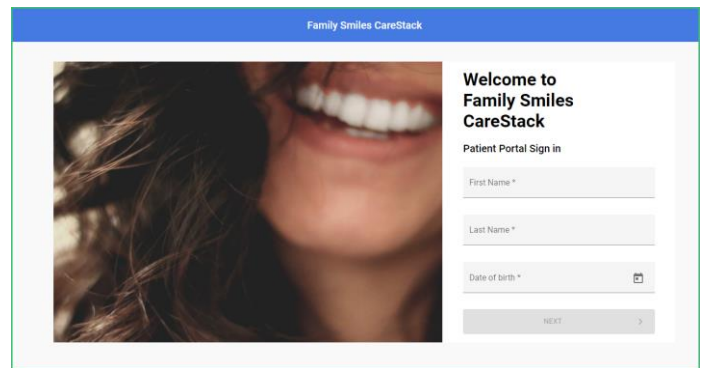


*If you would like to have these **Day 1 Renovations** applied to your CareStack site, please reach out to Support.*

*Otherwise, you'll receive the entire chart with the **Day 2 Renovations**.*

One-time Authentication

- ≡ **Existing Patients can book online and complete paperwork.** Patients that have used the One-Time-Verification to book an appointment can go on to complete the paperwork without a secondary validation.



Winner, Winner

- ≡ **Are your teams competitive?** Study and compare location or provider level production performance by date of service in either summary or detail views with a new **Production Summary** operational report.

Location	Gross Production	# Completed Procedures	Patient Seen	No. of Appointments	Avg Prod (\$) Per Code	Avg Prod (\$) Per Patient	Avg Prod (\$) Per Appt	% of Provider Production	% of Total Production	
Carson, Marid (MCARS)										
SOUTH	\$303.00	4		1	0	\$75.75	\$303.00	n/a	100.00 %	34.26 %
	\$303.00	4	Distinct Patient Seen	Distinct Checked Out Appts	0	\$75.75	\$303.00	n/a		
Pepper, Doctor (PEPPR)										
SOUTH	\$236.17	3		2	0	\$78.72	\$118.09	n/a	100.00 %	26.70 %



More Improvements

Revenue Cycle Management:

- ≡ Offer your patients the ability to pay by text or through the patient portal by enabling the options on an individual location basis.
- ≡ Accept credit card payments in the office with **Apex** devices.

Clinical:

- ≡ Present the treatment plan with or without fees, insurance breakdown, or the total estimated column.
- ≡ Chart procedure codes more easily with expanded configurations for mapping the code to a tooth, quadrant, or multiple teeth.
- ≡ Identify codes with the Accepted, Alternative, and Hold status within the odontogram.

Front Office:

- ≡ Trigger appointment confirmation and reminder **Patient Engagement** campaigns even for same day reschedules.
- ≡ Patients can confirm multiple appointments from reminders on their mobile device by replying more than once.

Online Booking and Patient Portal:

- ≡ The portal is safer with a **24-hour lock** after three incorrect attempts. Free legitimate patients from the lock directly from the Patient Overview.
- ≡ Patients can add new members to their account directly within the portal.

Reporting and Analytics

- ≡ Create and share the **Analytics Dashboard** or its widgets with other users so you are all on the same page with metrics and analysis.

Setup and Administration:

- ≡ Smooth the transition of users to CareStack during **implementation** now that users without login access don't require an email address.