

5.10 Release Features

The release of 5.10 brings the much-anticipated changes in the layout and logic of the Insurance Payment module and underlying processes. It's not just the insurance module, there are exciting improvements in all areas too.

Key Features

We've Got the Look

- ≡ **And the Logic.** Post insurance payments to claims with easy access to information with a left-side panel that displays receipt, patient, code, and plan details launched as you need them.

Have It Your Way

- ≡ **Emails? Balance? Birthdays?** Tailor the patient information displayed on the Huddle Dashboard to reflect the items you need most with clearly defined links.

Tag Your Lab

- ≡ **Lab Cases, Not Puppies.** Print a detailed tracking page for your **lab cases** that can now include a reference number.

More Improvements

Billing and Insurance:

- ≡ Manage **BluePay** transactions from inside CareStack in a new control center allowing you to view, process, or void transactions directly.
- ≡ Link **provider adjustments**, like interest, rebate, or fees to a location for better calculations of location level income and collections.
- ≡ Correct mistakes by partially reversing or editing applied transactions instead of fully reversing and reapplying payments.
- ≡ Find fewer issues in **ERA auto-posted** payments now that the patient responsibility is considered along with the insurance paid amounts in the calculation and adjustment logic.
- ≡ Track a plan's exclusions and limitations more effectively with new standard rules.

Front Office:

- ≡ Identify lab cases in the slider with color-coding for overdue labs and labs past the a close-out date.

Clinical

- ≡ Build your chart more efficiently by including explosion codes that include both conditions and their recommended treatments.
- ≡ Assign the treatment time for a treatment plan for simplified scheduling with fewer clicks.

Setup and Administration

- ≡ Create **Location Groups** efficiently by segmenting them with a three- or five-digit zip code search.

