5.7 Release Features

The 5.7 release includes improvements across the CareStack platform, many are going to be transparent, increasing loading speeds and reducing lag. Others make your life easier by automating functions and offering new options.

Key Features

Lock and Fee

- ***Automatic Recalculation of Fees.*** When you update the insurance eligibility, CareStack will recalculate the fees for existing treatment plans automatically -no more annoying reminders. If you want to keep the fees, lock them up.

  Check out this video to learn more.

  Contact Support to enable this feature.

Close Encounters of the Curb Kind

- ***Taking the Wait Out of Waiting Room.*** Let your patients wait for their appointments in the comfort and safety of their cars. A text from them when they arrive automatically updates the appointment so you can bring them in when it is time.

More Than a Report -An Insight

- ***Flexible Downloadable and Customizable.*** Learn what is driving your practice's revenue and how it flows with dynamic, flexible options for finding exactly what you need. Insights will fully replace the Reports module in the coming months.

More Improvements

Billing and Insurance:

- Control who can apply certain **adjustment codes** by tagging them to permission profiles.
- Focus on your adjustment codes now that the system codes are separated on a new tab.
- Identify draft insurance plans with new options in the *Insurance Plan* **Insights** report.
- Determine the totals by provider or location in the expanded detail view in the *Daily Journal* **Insights** report.

Front Office:

- See all the appointments from your allowed locations in the **Appointment slider** by default instead of having to remove the current location filter.
- Quickly identify the **patient's balance** on the Dashboard to prepare for your collection tasks. Previously, the Dashboard showed the entire balance, including the insurance balance.
- Review your Tele-Dentistry appointments in the enhanced **Insights** *Appointment By Provider* and *Appointment By User* reports.

Patient Engagement:

- Use **pre-defined recipient lists** to send promotional or recall campaigns without extended targeting.
- Create **custom recipient lists** with an advanced selection builder.
- Messages will be targeted to the patient or responsible party automatically based on the communication preferences, eliminating the need to select the option.

Administration

- Create and maintain your **Production Calendar** by day, date, or provider with options to select multiple criteria, use an existing template, and set end dates in your scheduling templates.

Resolved Intermittent and Isolated Issues

- Fixed an issue in which the Appointment list would be a day behind.
- Corrected an issue with opening documents in Claims.
- The Add Document button will only appear once for medical claims.